

Annex II

QUALITATIVE PERFORMANCE INDICATORS FOR IMPLEMENTING AGENCIES DRAFT PROPOSAL

Country/National Ozone Officer	Treat questionnaire confidentially	Treat questionnaire openly
	Check box if appropriate: ☐	Check box if appropriate: ☐

Agency	Projects/Programme description

Section I: Rating by Indicator

Indicator	Not satisfactory	Satisfactory	Highly satisfactory	Not relevant
Organization and Cooperation (overall rating)				
Did cooperation with the staff of the implementing agency take place in an atmosphere of mutual understanding?				
Did the responsible staff of the implementing agency communicate sufficiently and help to avoid misunderstanding?				
Were the required services of the implementing agency delivered in time?				
Did the implementing agency clearly explain its work plan and division of tasks?				
Did the implementing agency sufficiently control and monitor the delivery of consultant services?				
Has the use of funds been directed effectively to reach the targets and was it agreed between the national ozone unit and the implementing agency?				
Was active involvement of the national ozone unit ensured in project:				
• Identification?				
• Development?				
• Implementation?				
Was appropriate institutional capacity of the national ozone unit (institutional strengthening) developed?				
Responsiveness to requests for assistance				
Reliability of advice provided				
Coordination of activities				
Efficient and timely use of Fund resources				
(additional indicators if required)				
(additional indicators if required)				

Indicator	Not satisfactory	Satisfactory	Highly satisfactory	Not relevant
Technical Assistance/Training (overall rating)				
Were project partners and stakeholders encouraged by the implementing agency to participate positively in decision-making and design of activities?				
Did project partners receive sufficient technical advice and/or assistance in their decision-making on technology?				
Did the implementing agency give sufficient consideration to training aspects within the given funding limits?				
Was the selection and competence of consultants provided by the implementing agency satisfactory?				
Do you feel that you have received sufficient support in building capacities for the national implementation of the project (within the funding limitations)?				
Has the acquisition of services and equipment been successfully administered, contracted and its delivery monitored?				
In case of need, was trouble shooting by the implementing agency quick and in direct response to your needs?				
<i>Investment projects:</i>				
Technical advice, training and commissioning provided has been effective and met the expectations of stakeholders				
Agency has been responsive in addressing any technical difficulties that may have been encountered subsequent to the provision of non-ODS technology				
<i>National phase-out plans:</i>				
Proposed implementation strategies were adequate				
Technical advice or training provided has been effective				
Technical advice on equipment specifications has been adequate				
Support for the distribution of equipment has been adequate				
Support to identify policy issues related to the implementation of the plan has been adequate				
<i>Training projects</i>				
What was the quality of training provided?				
Are skills subsequently used by training targets?				
<i>Regulatory assistance projects</i>				
Have the regulations that have been enacted/proposed been:				
Applicable?				
Enforceable?				
Adapted to local circumstances?				
(additional indicators if required)				
(additional indicators if required)				

Indicator	Not satisfactory	Satisfactory	Highly satisfactory	Not relevant
Impact (overall rating)				
In the design and implementation of the project, has the implementing agency been striving to achieve sustainable results?				
Has cooperation with the implementing agency substantively contributed and added value to your work or organization in managing compliance in your country?				
(additional indicators if required)				
(additional indicators if required)				

Section II: Narrative Rating

Please provide a narrative explaining the evaluation of the agency's achievements:

Implementing agency's response (to be provided by the implementing agency):
